

Peninsula Flooring: Maintenance Instructions UniCore SPC & UniCore PRO WPC Luxury Plank Flooring

IMPORTANT DISCLAIMER Please read carefully. Failure to follow these maintenance guidelines, or the use of unapproved, abrasive, or harsh cleaning products, will void the Peninsula Flooring Residential and Commercial Warranties.

A well-maintained floor is a prerequisite for the floor to retain its finish and beautiful appearance year after year. Continuous maintenance also makes it harder for stains to adhere and facilitates future cleaning.

GENERAL INFORMATION The frequency of cleaning your floor depends on how much it is used. Regular cleaning and maintenance extend the lifespan of the floor. Many products, such as floors and textiles, undergo color changes when exposed to UV light. A covered surface on the floor can lead to color changes, which is not a product defect. For example, if you cover a part of the floor with a rug, move it occasionally to achieve a more even color change of the floor. Another way is to roll up the rugs when you go on vacation to even out the color.

We recommend using a high-quality, pH-neutral luxury vinyl floor cleaner. The floors should be cleaned with cold pH-neutral detergent (pH 7-7.5) diluted in tap water. Cleaning agents containing ammonia should never be used.

PREVENTING DIRT AND DAMAGE Sand, gravel, and moisture can cause wear and tear on your floor. Therefore, use a sufficiently large area for coarse dirt outside and an absorbent doormat inside the door. This is especially important at entrances to public buildings. These measures ensure that your floor lasts longer and keeps cleaning and maintenance at a minimum.

Never drag furniture across the floor; instead, lift it. Use felt pads on the legs of your furniture to protect the floor. These pads need to be replaced periodically. When using chairs with wheels, ensure that the wheels are made of soft rubber material. Placing a polycarbonate mat under the chair provides even better protection for the floor.

CONSTRUCTION CLEANING (Only applicable to heavily soiled floors)

1. Vacuum the floor surface and dry mop the areas afterward using a microfiber mop. Regularly replace the mop with a clean one.
2. For heavy construction dust, use a manufacturer-approved heavy-duty luxury vinyl cleaner. Never use harsh acids, high-concentration vinegar, or corrosive solvents to remove construction debris. Do not use more liquid than what allows the floor to dry within 2-3 minutes. A mop usually covers approximately 20-25 sq. meters before needing to be replaced.
3. Next, damp mop the surface with a clean microfiber mop moistened with tap water. Change the mop as needed and avoid using more liquid than necessary. The surface should be dry within 2-3 minutes.

4. Apply a thin layer of an approved heavy-duty luxury vinyl floor cleaner to the floor surface and spread it evenly using a microfiber mop. Allow this layer to dry, ensuring not to use more than what allows the floor to dry within 2-3 minutes. Then, let the cleaner work for 10 minutes to dissolve and loosen any remaining dirt on the floor.
5. Finally, wipe the surface with a clean microfiber mop dampened with tap water. Change the mop as needed. Do not use more water than what allows the floor to dry within 2-3 minutes.

DAILY CLEANING Mainly use dry cleaning methods such as vacuum cleaners (with the rotating beater bar turned off or set to the 'hard floor' setting), dust mops, or microfiber mops. **NEVER** use a steam mop on this flooring. The extreme heat and injected moisture will damage the wear layer, cause delamination, and immediately void all warranties.

If necessary, the floor can be damp mopped after cleaning using a microfiber mop with a pH-neutral luxury vinyl cleaner. Apply the spray directly to the floor just before wiping it with a microfiber cloth. Do not use more cleaning solution than what allows the floor to dry within 2-3 minutes. Regularly wash your mops in a washing machine. Never overdose the cleaning solution regardless of the method used. We strictly discourage the use of soaps or products containing ammonia.

STAIN REMOVAL Remove stains as quickly as possible. They are easiest to remove when fresh. Start with a dry or slightly damp cloth. Be cautious with strong stain removers as they can affect the surface finish. A standard pH-neutral vinyl floor cleaner is recommended for both daily cleaning and stain removal. Apply the cleaning agent directly to the stain and let it sit for 2-3 minutes. Wipe it off with a microfiber mop. For tougher stains, a heavy-duty vinyl cleaner is recommended. Apply it sparingly, ensuring the surface is dry within 2-3 minutes. Let the cleaning agent sit for 10 minutes before cleaning with a microfiber cloth and regular tap water.

PERIODIC MAINTENANCE After many years of use, the surface of your floor may have lost some of its shine and become slightly more difficult to clean due to wear and scratches. In that case, we recommend thoroughly cleaning your floor, complemented by daily cleaning, and then treating your floor with a compatible luxury vinyl floor refresher.

Never use wax, polish, or mop-and-shine products on UniCore flooring. These products will leave a dulling residue and trap dirt on the factory wear layer.

1. Start with initial cleaning by vacuuming and damp mopping. If necessary, perform a deep clean using a heavy-duty vinyl cleaner.
2. Apply the floor refresher using an application mop. The refresher will typically dry in approximately 30 minutes. Test it in a less visible area, such as behind a door, to ensure you achieve the desired result.

MAINTENANCE IN PUBLIC SPACES In public spaces, floors are subject to much higher levels of wear and tear compared to residential settings. Create a thorough maintenance schedule and

follow it to prolong the lifespan of the floor. Adhere to the cleaning and maintenance recommendations described for residential settings but with more frequent intervals.

Preventing moisture and dirt from entering public areas is crucial in reducing the risk of wear and tear. Outside entrances to public environments should have scraper mats, preferably under a roof, followed by coarse mats inside the door, and then moisture-absorbing mats. Moisture-absorbing mats may need to be replaced regularly.

Maintenance in public environments is performed as follows:

1. Start with initial cleaning by vacuuming and damp mopping. If necessary, clean the floor using a heavy-duty luxury vinyl cleaner.
2. Apply a luxury vinyl floor refresher following the manufacturer's instructions. Never use wax or polish. Test it in a less visible area to ensure you achieve the desired result. If you have a colored floor, do not wait too long before refreshing the surface. Please note that a topcoat applied over the factory surface treatment typically has inferior properties to the original treatment.

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