

Peninsula Flooring: Light Commercial Warranties UniCore SPC & UniCore PRO WPC Luxury Plank Flooring

(Updated on April 1, 2026)

This document specifies the limited commercial warranties provided by Peninsula Flooring to commercial purchasers for UniCore SPC and UniCore PRO WPC Luxury Plank Flooring. This limited warranty is valid for a period of 5 years from the date of purchase.

STRUCTURAL & MANUFACTURING WARRANTY Peninsula Flooring warrants that first-grade floors in their manufactured condition are free from defects in material and workmanship in milling, coating, grading, dimension, and assembly. Furthermore, we warrant the durability of the multilayer product structure, meaning the floors will not delaminate during the 5-year light commercial warranty period. Industry standards allow for a 5% defect factor.

5-YEAR LIMITED WEAR RESISTANCE WARRANTY Peninsula Flooring warrants that the wear layer will not wear through or peel off during the 5-year light commercial warranty period. Wear defects are defined strictly as visible wear through the wear layer which covers a surface of at least one (1) square inch. Wear defects that cover a surface of less than one (1) square inch are not covered by this warranty.

WATERPROOFNESS LIMITED WARRANTY Topical spills will not cause your flooring to crack or delaminate. Topical spills refer to everyday spills that do not flow over the edge of the surface and are removed within 24 hours. The floor will suffer no visual defects due to a topical spill, such as discoloration, a change in finish, or warping. In case of standing water or flooding, the flooring will not act as a waterproofing barrier for the subfloor and/or any surrounding structure. All sources of subfloor moisture should be remedied prior to installation.

APPROVED LIGHT COMMERCIAL APPLICATIONS This warranty is strictly limited to light commercial use only. Common approved light commercial applications include: • Small Offices & Meeting Rooms: Spaces requiring quiet and comfort. • Boutique Retail & Galleries: Shops, studios, and jewelry stores needing aesthetic appeal and moderate durability. • Multi-Family Units & Hospitality: Apartment common areas, senior living facilities, and hotel guest rooms. • Waiting Rooms & Offices: Professional services like doctors, lawyers, and accountants. • Light-Use Kitchenettes: Vending areas within office settings.

LIGHT COMMERCIAL EXCLUSIONS The Buyer's exclusive remedy and Peninsula Flooring's sole liability on any claim shall be limited to providing a credit for future purchase, repairing the product, or providing replacement products of the same general quality.

The Peninsula Flooring limited warranty does not cover the following conditions:

- Heavy commercial or industrial applications, including but not limited to large retail spaces, full-service grocery stores, commercial kitchens, full-service restaurants, or high-traffic street-level lobbies.
- Damage caused by heavy rolling loads, pallet jacks, commercial carts, forklifts, or heavy machinery.
- Damage resulting from the use of commercial cleaning machines, auto-scrubbers, rotary buffers, or harsh industrial chemicals.
- Damage caused by third parties, including but not limited to installers, craftsmen, and providers of transportation or delivery services.
- Changes in color or visual defects due to exposure to light, and deformation of individual planks caused by seasonal and/or room climate conditions. All flooring undergoes color changes when exposed to UV-light from the sun.
- Minor color variations between planks in the same package due to different manufacturing settings.
- Squeaks, creaks, popping, crackling, and other flooring noises.
- Wear of the surface coating (the protective layer for the wear layer underneath), as it is subject to normal wear. • Damage resulting from sanding or the use of abrasive or corrosive materials, including but not limited to solvents, bleach, acetone, and mineral spirits.
- Damage from vacuum cleaner beater bars.
- Excessive moisture damage, including but not limited to excessive wet mopping, spills, and standing water. • Weight on the floor exceeding 500 lbs per plank.
- Furniture and other heavy pieces not equipped with protective hard-plastic or non-staining felt furniture pads.
- Mechanical damage, including but not limited to reduction in gloss, marks, scuffs, scratches, gouges, dents, or cuts from sharp objects, spikes, or high-heeled shoes.
- Vermin or insect infestation.
- Force majeure events (including but not limited to fire, earthquake, lightning, flood, and storms).
- Discolorations on the flooring from rugs or mats.
- Water leakage, flooding, water or moisture trapped under the flooring, growth of mildew or mold, subfloor moisture conditions, or moisture intrusion from the concrete slab the flooring is installed upon.

- Damage resulting from environments that are not continuously climate-controlled. The installation area must be maintained at a relative humidity level between 30% and 60% and an indoor temperature between 60°F and 80°F at all times.
 - Damage to the locking mechanism (including joint separation, cracking, or breaking) caused by uneven subfloors, improper subfloor preparation, or the use of an unauthorized secondary underlayment (including any underlayment exceeding 3mm in thickness or crumb rubber pads).
 - Discoloration, fading, or thermal expansion (buckling/peaking) caused by prolonged exposure to direct sunlight. The use of drapes or blinds is required during peak sunlight hours.
 - Any associated costs such as labor or any other related material. Peninsula Flooring is not responsible for any labor charges of any kind, either in the reinstallation or in the dismantling and removal of products previously installed, cabinets, appliances, toilets, furniture, or other fixtures.
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INSTALLER & OWNER RESPONSIBILITIES

- The purchaser must carefully inspect the flooring panels before installation. Flooring panels that have been installed are considered inspected and accepted by the purchaser and are strictly excluded from the manufacturing defect warranty.
 - Flooring must be installed, maintained, and cared for strictly in accordance with the Care and Maintenance instructions. The purchaser forfeits their rights under the warranty if flooring is not installed and maintained properly.
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RADIANT HEAT This warranty does not cover floors installed on a radiant heating system causing the floor surface temperature to exceed 85°F.

GENERAL TERMS & CLAIMS This warranty extends to the first commercial purchaser and the original installation only. It expires upon the transfer of ownership of the building, or upon the resale, transfer, or relocation of the product.

A notice of claim must be sent in writing no later than 60 days after discovering the defect. Claims for manufacturing defects must be made no later than one year after the purchase. Valid proof of purchase, proof of correct installation, and a clear description of the defect with photographs are required.

Peninsula Flooring shall not be liable for loss of use or any incidental or consequential costs, expenses, or damages incurred by the purchaser, including lost profits, business interruption, emotional, multiple, punitive, or attorneys' fees.

www.peninsulafloorings.com